



Trade2Train Technology Recycling Overview

‘A recycling service focused on value recovery for the education sector turning old devices into CPD training for schools’

With ever decreasing budgets for the education sector, it’s never been more important to manage the lifecycle of technology products effectively. Our Trade2Train recycling services provides a fantastic way for schools to exit their redundant technology equipment in a safe and secure way, protect sensitive data and access any residual value in the form of valuable training services for pupils or teachers .

FREE collections when providing a minimum of 15 working items in a collection with all equipment with mass storage devices being data sanitised to GDPR compliance.

Value Recovery – A Key Factor For Success A key part to our recycling service is value recovery. Many aged assets still retain some market value when being recycled based on several contributing factors with rebates generated paid back to the customer for reinvestment into their organisation.

Value returns are largely dependent on several factors including:

- Product type
- Age of item
- Functional condition
- Cosmetic condition

Faulty and damaged equipment will generally not retain value due to repair costs needed or the item being not financially viable to repair. Older working equipment may not carry any market value either due to age or the lack of upgrade options. In these scenarios the equipment is broken down into individual components and ethically recycled.

Customers can experience a larger financial return for mobile orientated equipment such as laptops, netbook, chromebooks, tablets, and smartphones compared to fixed based assets such as desktop PC, servers and networking products.

For these reasons, we have seen our service naturally migrate to mobile device recycling where we are able to release the higher values for customers.

What Can Be Collected? We can collect most types of electrical equipment found in schools with a primary focus on mobile devices as follows:

- Laptop Computers
- Chromebooks
- Smartphones
- Flat screen TV
- Netbooks
- Surface Pro
- Projectors
- Desktops PC*
- 2-in-1 Transformer books
- Tablets
- Gaming / VR equipment
- Monitors**

* We are currently only able to release value from desktop PC with Core i3 CPU or newer ** We are unable to offer value on 5:4 orientated displays There are some items we are currently unable to recycle due to high levels of plastics or hazardous materials including printers, whiteboards and PC display’s containing mercury or other hazardous gasses.



Readying Equipment for Collection There are several things that can be done by the customer to ready equipment for the recycling process that will ensure maximum value can be extracted.

With all equipment, we mount our diagnostics and data sanitisation software via BIOS or EFI and require unrestricted access to perform these tests.

These requirements are as follows:

• **Apple Equipment (MacBook, iMac, iPad, iPhone)**

- o Remove all user accounts from settings
- o Log out of iCloud account and remove AppleID from settings
- o Release item from any MDM management

• **Windows equipment (Laptop, Desktop)**

- o Remove any BIOS or HDD locks (Our test/wipe software boots from BIOS)
- o Supply AC power adapters with laptops

• **Equipment running Android OS (Tablets, Chromebooks, Smartphones)**

- o Log out of Google account (Item should not be reset with Google account logged in)
- o Log out of manufacturer accounts (Samsung account etc)

Our team are on hand to provide advice and guidance on how to perform any of the above where needed so the equipment is ready for collection and testing.

Devices that are Admin BIOS locked, HDD locked, FRP locked or have accounts logged in stopping us from testing will be Graded F during tested. We will communicate this to the customer prior to tendering the valuation and request password credentials to remove locks. If these cannot be unlocked, they will remain a Grade F and valued accordingly.

After Collection, What Happens Next? Once we have collected equipment from a customer it will be booked in for testing after which we will generate a valuation report. An overview of the process is as follows:

- Item is checked for functionality and will be switched on and mounted with diagnostic software to perform:
 - o Hardware tests
 - o Software tests
 - o Battery test
 - o LCD test
- All items containing a mass storage device will be data sanitised as part of the test process
 - o All data will be removed from HDD/eMMC/SSD/Flash Memory
 - o No data backups will be offered or performed
 - o GDPR certification issued per asset

Once the above is completed your Computeam account manager will be in touch to let you know the value of your Trade2Train vouchers and to seek your approval to continue with the recycling service.

Once complete you will receive the Trade2Train voucher and any data destruction certificates.